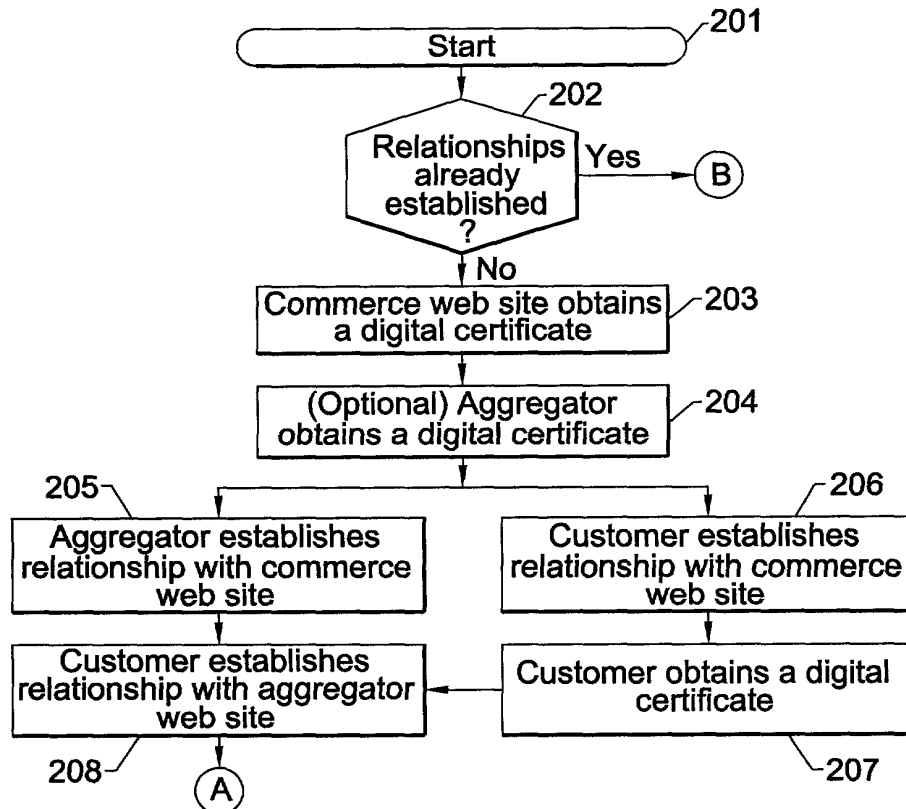
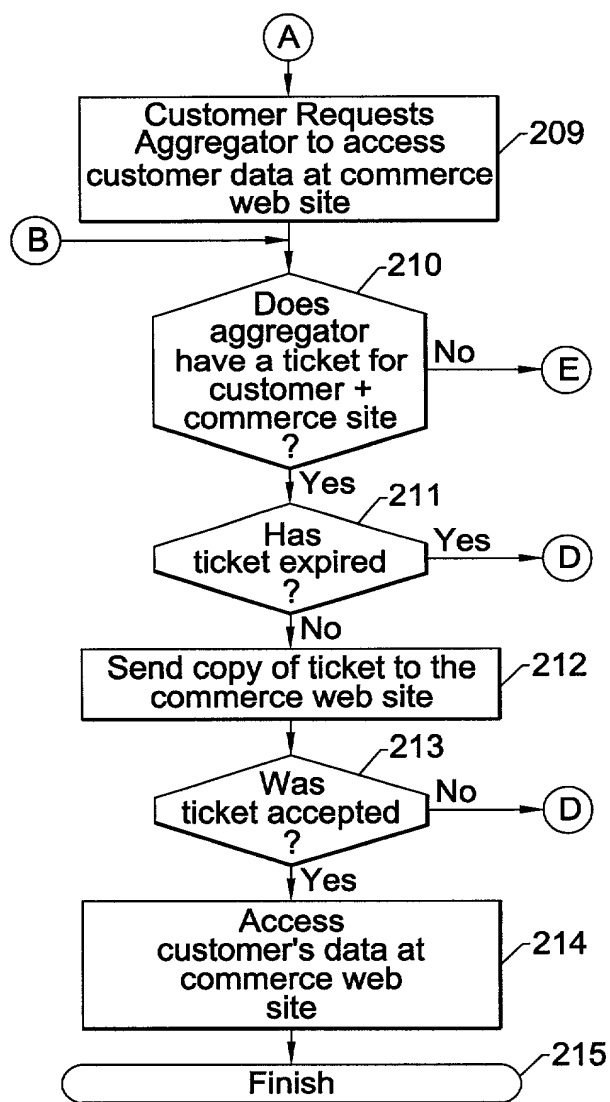


FIG. 1B.



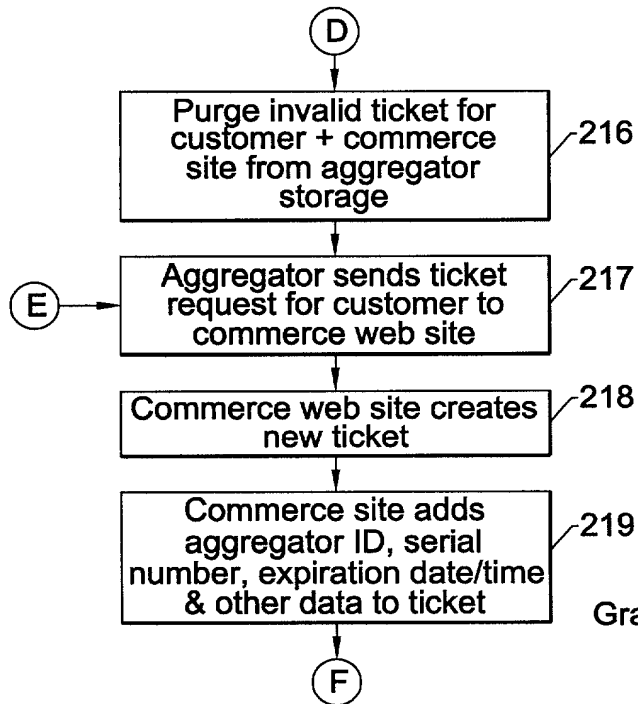
Detailed Ticket Granting &amp; Use Flowchart

**FIG. 2A.**

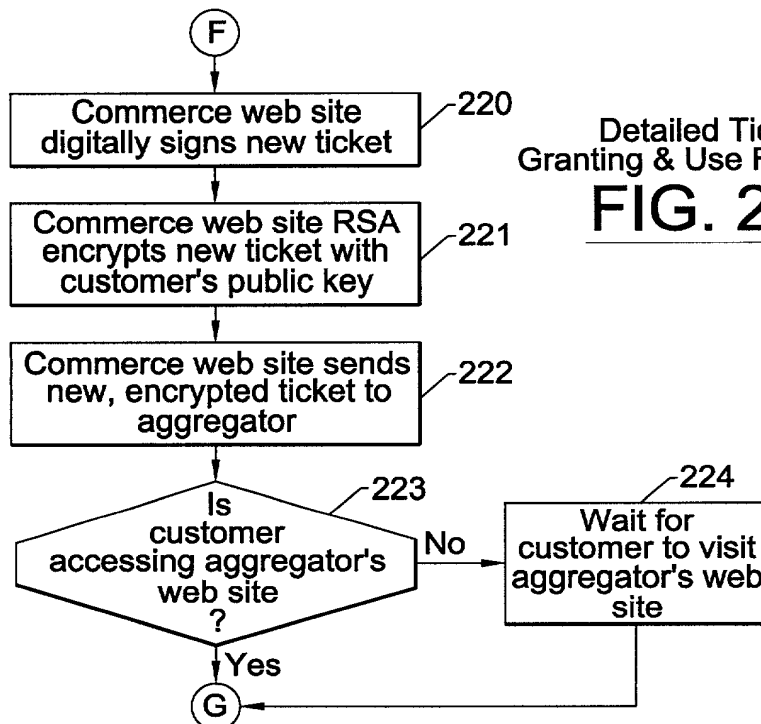


Detailed Ticket Granting &amp; Use Flowchart

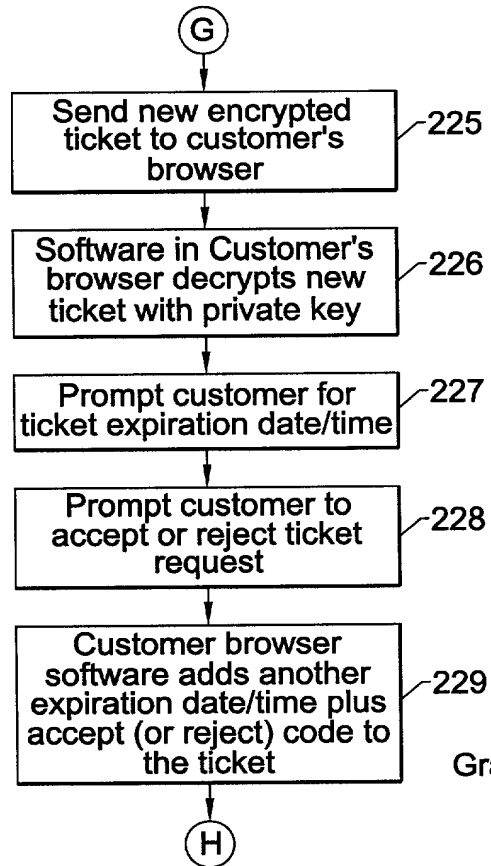
**FIG. 2B.**



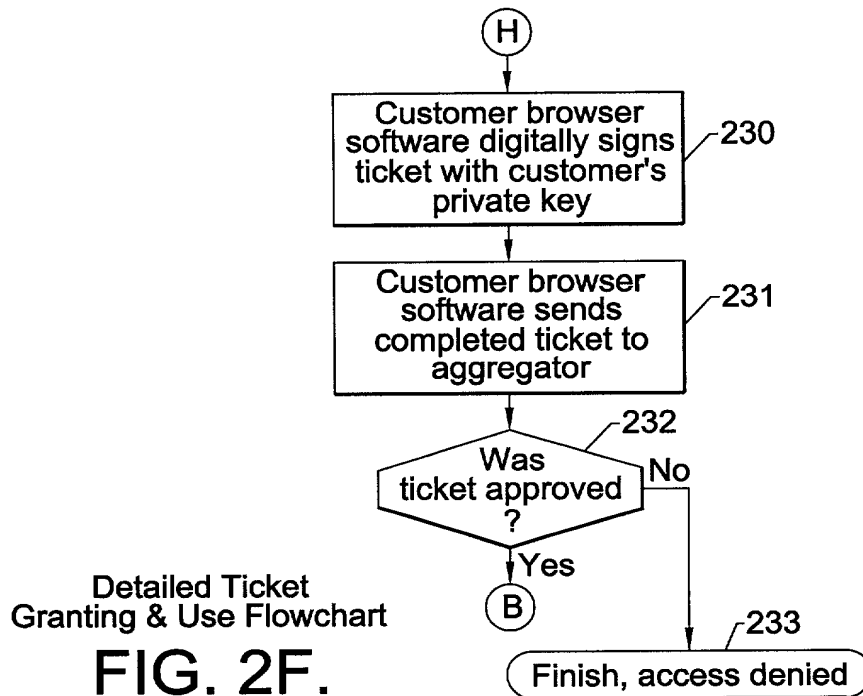
Detailed Ticket Granting & Use Flowchart  
**FIG. 2C.**



Detailed Ticket Granting & Use Flowchart  
**FIG. 2D.**

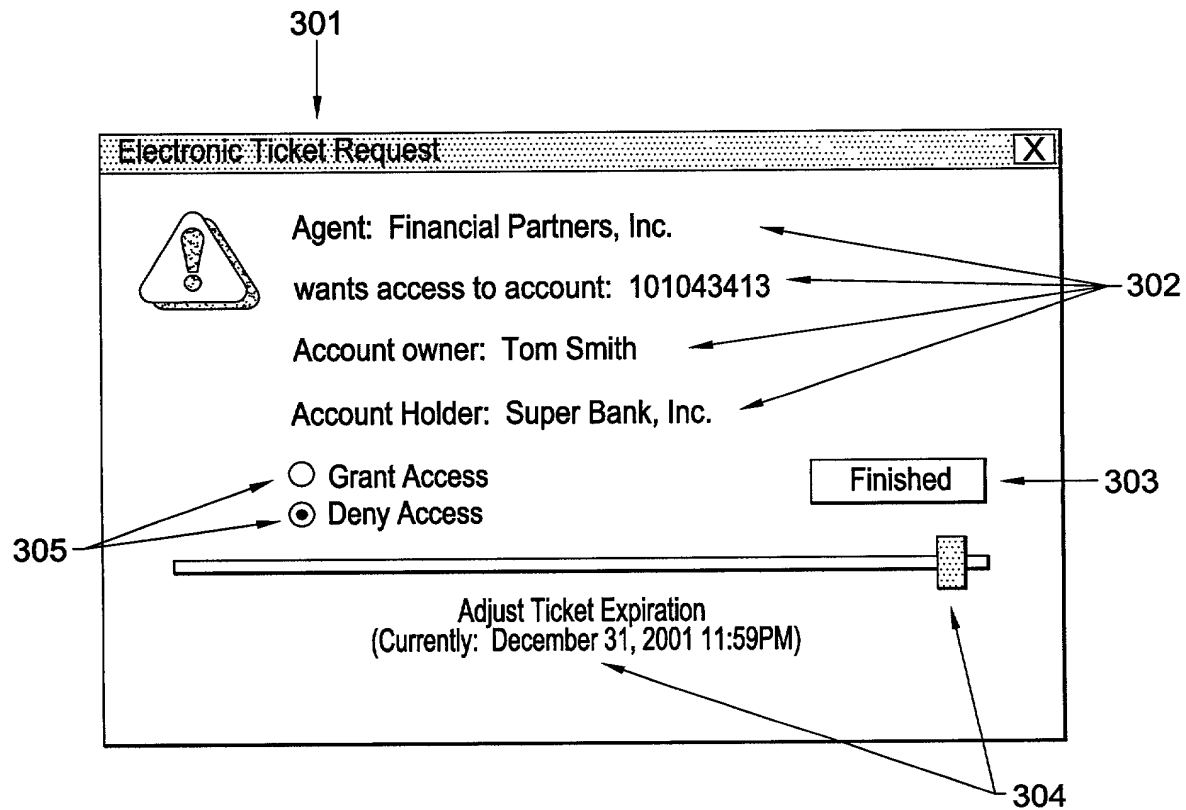


Detailed Ticket Granting &amp; Use Flowchart

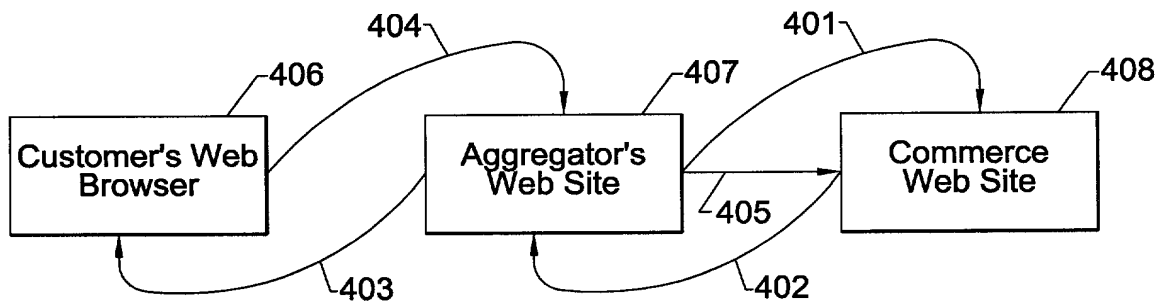
**FIG. 2E.**

Detailed Ticket Granting &amp; Use Flowchart

**FIG. 2F.**



Customer Screen Prompt for New Ticket

**FIG. 3.**

Simplified Flow of Ticket Request, Approval and Usage

**FIG. 4.**